# Western Bay Adoption Service (WBAS) Privacy Notice.

# Who is Western Bay Adoption Service (WBAS)?

Western Bay Adoption Service (WBAS) is a collaboration of three local authority adoption agencies, Bridgend, Neath Port Talbot and Swansea.

We carry out legal duties as an Adoption Service on behalf of the three local authorities and also provide a range of services that relate to adoption. The host Authority is Swansea Council.

# General Privacy Notice

As Swansea is the host organisation for WBAS, for further information about how Swansea Council uses your personal data, including your rights as a data subject, please see their corporate [privacy notice](https://www.swansea.gov.uk/privacynotice) on their website.

For more information regarding your rights please contact:

Swansea Council’s Data Protection Office

Civic Centre

Oystermouth Road

Swansea

SA1 3SN

Email address: [data.protection@swansea.gov.uk](mailto:data.protection@swansea.gov.uk)

# Additional Privacy Information

The following information is additional information specific to how Western Bay Adoption Service (WBAS) uses your personal information.

# WBAS Contact Details

Western Bay Adoption Service

Port Talbot Civic Centre

Port Talbot

SA13 1PJ

Telephone 0300 365 2222

Email : [enquiries@westernbayadoption.org](mailto:enquiries@westernbayadoption.org)

# Why we use your personal information?

Our main activity is checking whether people who would like to adopt a child are suitable to be adopters. To do this we have to collect a lot of personal information about the potential adopters and the people who have been important in their lives. This is because the laws relating to adoption mean we must check thoroughly.

In addition to assessing adopters, we also work with a range of people affected by adoption and at times will need to obtain personal information from them. for example, we receive requests for post-adoption support, birth parent support and the ‘letterbox’ scheme. These do not require as much personal information as the adoption process itself but will need us to obtain some limited personal information.

# What information is collected?

WBAS collects personal information about prospective adopters from themselves and from a range of people in their lives, such as friends, family, ex partners and referees. Additional information is gathered from relevant organisations, depending on the prospective adopter’s circumstances, such as GP’s, consultants and other local authorities where the applicants have lived.

In the early stage of assessing suitability, most information comes from the person themselves and the sources they provide.

The process of assessment gradually requires more information and eventually by the time we are able to make a decision about a prospective adopter we will need to know about: -

* Their personal and relationship history
* Their family history
* Their involvement in any criminal activity
* Their full medical history
* Their experience as a parent (if applicable)
* The confidential views of key people in their lives about their potential to adopt successfully.

We will also need to have a similar level of detail about anyone who lives with the prospective adopters.

We advise prospective adopters to ensure that people they live with are aware of the kind of information that is required before they apply to adopt.

# Is WBAS allowed to collect this information?

WBAS collects personal information about prospective adopters because the processing of this personal data is necessary for the performance of a task carried out in the public interest or in the exercise of the controller's official authority. This is known as a ‘public task’.

The specific laws we follow are: -

* The Adoption Act 1976
* Adoption and Children Act 2002
* The Adoption Agencies (Wales) Regulations 2005
* Adoption Agencies (Panel and Consequential Amendments) (Wales) Regulations 2012
* Adoption Support Services (Local Authority) (Wales) Regulations 2005 and 2019
* The Adoption and Children Act 2002 (joint Adoption Arrangements) Wales Directions 2015
* The Local Authority Adoption Services (Wales) Regulations 2019
* The Adoption Agencies (Wales) Regulation 2020
* Social Services and Well-Being Act Wales 2014
* Regulations and Inspections of Social Care (wales) Act 2016.

We also take into account any relevant subsequent guidance related to these laws.

# What is the purpose of processing your personal information?

* Delivery of a Regional Adoption Service
* Service Improvement
* Promotion of adoption Services
* Training and development
* Management and Supervision of staff
* Service Planning
* Service users Consultation.

# Who sees the information WBAS collects and records?

WBAS uses the information only for the purposes set out in the law (see previous section). The law requires that assessment information about prospective adopter(s) must be considered by an Adoption Panel. The Adoption Panel includes independent members as well as employed members. It has an independent chair, independent members, adopters, adult adoptees, social workers and elected councillors.

The information seen by the Adoption Panel is heavily protected with special security measures used to make sure information cannot be seen by anyone else.

There are very limited circumstances in which anyone else can access the information held about you and only where these circumstances are explained in relevant adoption legislation, such as care inspectors appointed by Care In Wales or the Children’s Commissioner for Wales.

Prospective adopters will have access to Part 1 of the Adoption Report. They do not have any right of access to Part 2 of that Report as it contains the independent confidential references.

Post approval panel, the task of family finding commences. When a potential link is identified, the completed report is securely shared with the adoption agency who will read the report and consider the link. The report is only used by the adoption agency for the purposes of considering that link.

**Other Agencies we might share the information with are as follows:**

* Other Local Authorities
* Courts
* Independent providers
* Schools
* Probation
* Third Sector Providers
* General Practitioners
* Health Trusts
* Mental Health Trusts
* Police
* Regulatory Bodies
* National Adoption Service
* Adoption Registers (England, Scotland and Ireland)
* NSPCC

# What are my rights over the personal information you hold about me?

The GDPR provides a series of rights for citizens in regard to their personal information. However, the GDPR Article23 also provides for those rights to be modified by government when they consider the public interest requires a different approach.

The following rights are modified by the fact that WBAS processes adoption information as a public task: -

| **GDPR Citizen Right** | **Applies?** | **Notes** |
| --- | --- | --- |
| The right to access data is | No | In the case of adoption records, Schedule 4 of the Data Protection Act 2018 makes explicit that any information gathered under the adoption legislation is exempt from Article 15 of GDPR. This means that WBAS does not have to provide access to the content of any material gathered or prepared within the adoption process. |
| The right to erasure | Maybe | Each request will be considered individually. The law permits refusal where to comply would be lawful and would not prejudice the delivery of the service. |
| The right to correct inaccuracies | Maybe | Each request will be considered individually. The law permits refusal where to comply would be lawful and would not prejudice the delivery of the service. |
| The right to restrict processing | Maybe | Each request will be considered individually. The law permits refusal where to comply would be lawful and would not prejudice the delivery of the service. |
| The right to object to processing | Maybe | We do not use any automated decision-making processes.  Each request will be considered individually. The law permits refusal where to comply would be lawful and would not prejudice the delivery of the service. |
| The right to data portability | No | This right does not apply to any public task data. |

# Further relevant information

Information on children referred to the service is kept for 100 years. Information on adopters who are approved is kept for 35 years. Information on adopters who make any enquiry to adopt but who do not proceed is kept for 15 years.

Access to an individual’s own adoption records is by means of the provisions of the adoption legislation. A person cannot access their adoption records using GDPR Article 15 rights or Data Protection Act subject access rights.

# How do I complain about how WBAS handles my personal information?

You can complain to WBAS direct, or you may contact the Swansea Council Data Protection Officer.

# What if I am still unhappy?

You can find out more about your personal data rights by going to the Information Commissioner’s Office (ICO) website at https://ico.org.uk/your-data-matters/.

For further independent advice about data protection, and your personal data rights, you can contact:

Information Commissioner’s Office – Wales

2nd Floor, Churchill House

Churchill Way

Cardiff

CF10 2HH

Tel: 02920 678400 Fax: 02920 678399

E-mail: Wales@ico.gov.uk

Web: https://ico.org.uk/